Annual Report under MS4 General Permit No. WI-S050075-1

Form 3400-195 (R 01/2010)

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State of Wisconsin Department of Natural Resources dnr.wi.gov

Due by March 31, 2010

This form is for the purpose of annual reporting on activities undertaken pursuant to the Municipal Separate Storm Sewer System (MS4) General Permit No. WI-S050075-1. An owner or operator of a municipal separate storm sewer system covered by the general permit under Chapter NR 216, Wis. Adm. Code, is required to submit an annual report to the Department of Natural Resources by March 31 of each year to report on activities for the previous calendar year. This form is for reporting on activities undertaken in calendar year 2009. In addition, this form serves as the owner or operator's reapplication for permit coverage as required under s. NR 216.09, Wis. Adm. Code.

Use of this specific form is optional. The Department of Natural Resources has created this form for the user's convenience and believes that the information requested on this form meets the reporting and reapplication requirements for an owner or operator of a municipal separate storm sewer system covered by the general permit.

Instructions: Complete each section of the form that follows. If additional space is needed to respond to a question, attach additional pages. Provide descriptions that explain the program actions taken to-date to comply with the general permit. Complete and submit the annual report by March 31, 2010, to the appropriate address indicated on the last page of this form.

Complete and submit the annual report by March 31	1, 2010, to the appropriate addres	s indicated on the last	page of this form.
SECTION I. Municipal Information			
Name of Municipality Town of Summit		Facility ID No. (FIN) 31316	
Mailing Address 2911 N. Dousman Rd.	City Oconomowoc	State WI	Postal Code 53066
County(s) in which Municipality is located Waukesha	Type of Municipality: (check one ☐ County ☐ City ☐ Village		er (specify)
SECTION II. Municipal Contact Information			
Name of Municipal Contact Person Henry Elling		Title Town Manager/Plan	ner
Mailing Address 2911 N. Dousman Rd.	City Oconomowoc	State WI	Postal Code 53066
E-mail Address ellingh@summittown.org	Telephone No. (including area code) 262-567-2757	Fax No. (including a 262-567-4115	rea code)
SECTION III. Certification			
I hereby certify that I am an authorized representative for which this annual report is being submitted and the gathered and prepared under my direction or supervisupervision involved in the preparation of this document complete. I further certify that the municipality's government of this annual report. I understand the	hat the information contained in the vision. Based on my inquiry of the ment, to the best of my knowledge werning body or delegated represe	nis document and all and person or persons un the information is true ntatives have reviewe	ttachments were der my direction or e, accurate, and d or been apprised
Authorized Representative Printed Name Henry Elling	Authorized Represe Town Manager/Plar		
Authorized Representative Signature	Date Signed 3/34	120,0	
E-mail Address ellingh@summittown.org	Telephone No. (including area code) 262-567-2757	Fax No. (including a 262-567-4115	rea code)

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SECTION IV. General Information

a. Describe what efforts the municipality has undertaken to invite the municipal governing body, interest groups, and the general public to review and comment on the annual report.
See attached.
b. Describe how elected and municipal officials and appropriate staff have been kept apprised of the municipal storm water discharge permit and its requirements.
See attached.
c. Has the municipality prepared its own municipal-wide storm water management plan? ☐ Yes ☐ No If yes, title and date of storm water management plan:
d. Has the municipality entered into a written agreement with another municipality or a contract with another entity to perform one or more of the conditions of the general permit as provided under Section 2.10 of the general permit? Yes No lf yes, describe these cooperative efforts: The Town of Summit participates in Waukesha County's Public Education and Outreach Program.
e. Does the municipality have an internet website? ☐ Yes ☐ No If yes, provide web address: http://www.summittown.org
If the municipality has an internet website, is there current information about or links provided to the MS4 general permit and/or the municipality's storm water management program? Yes No
If yes, provide web address:

SECTION V. Permit Conditions

<u> </u>
 a. Minimum Control Measures: For each of the permit conditions listed below, provide a description of the status of implementation of program elements, the status of meeting measurable goals, and compliance with permit schedule in section of the MS4 general permit. Be specific in describing the actions that have been taken during the reporting year to implement each permit condition and whether measurable goals have been met, including any data collected to document a measurable goal. Also, explain the reasons for any variations from the compliance schedule in the MS4 general permit. Public Education and Outreach See attached.
Public Involvement and Participation See attached.
Illicit Discharge Detection and Elimination See attached.
Construction Site Pollutant Control See attached.
Post-Construction Storm Water Management See attached. ,
Pollution Prevention See attached.
b. <u>Storm Water Quality Management</u> : Has the municipality completed a pollutant-loading analysis to assess compliance with the 20% TSS reduction developed urban area performance standard? ☑ Yes ☐ No
If yes, provide the following: Model used <u>SLAMM</u> Version <u>9.3</u> Reduction (%) <u>29.1</u>
Has the municipality completed a pollutant-loading analysis to assess compliance with the 40% TSS reduction developed urban area performance standard? ☐ Yes ☐ No
If yes, provide the following: Model used Version Reduction (%) If no, include a description of any actions the municipality has undertaken during 2009 to help achieve the 40% standard by March 10, 2013.
The Town is actively seeking LTMAs that would allow more existing facilities to be utilized in modeling.

c. <u>Storm Sewer System Map</u>: Describe any changes or updates to the storm sewer system map made in the reporting year. Provide an updated map.

Has the municipality completed an evaluation of all municipal owned or operated structural flood control facilities to determine

If yes, describe:

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SECTION VI. Fiscal Analysis
a. Provide a fiscal analysis that includes the annual expenditures for 2009, and the budget for 2009 and 2010. A table to document fiscal information is provided on page 6.
b. What financing/fiscal strategy has the municipality implemented to finance the requirements of the general permit? ☐ Storm water utility ☐ General fund ☐ Other
c. Are adequate revenues being generated to implement your storm water management program to meet the permit requirements? ☐ Yes ☐ No
Please provide a brief summary of your financing/fiscal strategy and any additional information that will assist the Department in understanding how storm water management funds are being generated to implement and administer your storm water management program.
SECTION VII. Inspections and Enforcement Actions
Note: If an ordinance listed below has previously been submitted and has not been amended since that time, a copy does not need to be submitted again. If the ordinance was previously submitted, indicate such in the space provided.
a. As of the date of this annual report, has the municipality adopted a construction site pollutant control ordinance in accordance with subsection 2.4.1 of the general permit? \square Yes \square No \square If yes, attach copy or provide web link to ordinance:
Previously submitted.
b. As of the date of this annual report, has the municipality adopted a post-construction storm water management ordinance in accordance with subsection 2.5.1 of the general permit? Yes No If yes, attach copy or provide web link to ordinance:
Previously submitted.
c. As of the date of this annual report, has the municipality adopted an illicit discharge detection and elimination ordinance in accordance with subsection 2.3.1 of the general permit? Yes No If yes, attach copy or provide web link to ordinance:
Previously submitted. Dry weather screening was peformed and the results will be kept at consulting engineer's office until the Town takes over screening responsibilties.
d. As of the date of this annual report, has the municipality adopted any other ordinances it has deemed necessary to implement a program under the general permit (e.g., pet waste ordinance, leaf management/yard waste ordinance, parking restrictions for street cleaning, etc.)? Yes No If yes, attach copy or provide web link to ordinance:

e. Provide a summary of available information on the number and nature of inspections and enforcement actions conducted during the reporting period to ensure compliance with the ordinances described in a. to d. above.

See attached.

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a. Does any part of the MS4 discharge to an outstanding resource water (ORW) or exceptional resource water (ERW) listed under s. NR 102.10 or 102.11, Wis. Adm. Code? (A list of ORWs and ERWs may be found on the Department's Internet site at: http://dnr.wi.gov/org/water/wm/wqs/orwerw/) \[\subseteq \text{Yes} \subseteq \text{No} \text{If yes, list:} \]
b. Does any part of the MS4 discharge to an impaired waterbody listed in accordance with section 303(d)(1) of the federal Clean Water Act, 33 USC § 1313(d)(1)(C)? (A list of the most current Wisconsin impaired waterbodies may be found on the Department's Internet site at: http://dnr.wi.gov/org/water/wm/wqs/303d/303d.html) \square Yes \square No If yes, complete the following:
Impaired waterbody to which the MS4 discharges:
Bark River
 Description of actions municipality has taken to comply with section 1.5.2 of the MS4 general permit for discharges of pollutant(s) of concern to an impaired waterbody:
The Town of Summit does not use fertilizers on muncipally owned property and encourage residents to apply only as needed.
c. Identify any known water quality improvements in the receiving water to which the MS4 discharges during the reporting period.
None known.
d. Identify any known water quality degradation in the receiving water to which the MS4 discharges during the reporting period and what actions are being taken to improve the water quality in the receiving water.
None known.
SECTION IX. Department of Commerce Authority
Section 2.4.1.1.3 of the MS4 general permit requires a permittee that does not already have authority from the Wisconsin Department of Commerce (Commerce) to regulate erosion control at public buildings and places of employment to request such authority from Commerce within 18 months after the start date of permit coverage. However, as of January 1, 2010, responsibility for erosion control administration and enforcement for commercial building sites was transferred from Commerce to the Department of Natural Resources. This transfer took place due to 2009 Wisconsin Act 28, the 2009 state budget legislation, which moved s. 101.1205, Wis. Stats., commercial building construction site soil erosion and sediment control statutory language, to s. 281.33, Wis. Stats. As of January 1, 2010, the State's requirements for erosion control at commercial building construction sites will be administered by the Department of Natural Resources. Accordingly, a permitted municipality that was delegated to serve as an agent for Commerce will continue to serve as an agent for the Department of Natural Resources in accordance with the original agreement with Commerce unless this delegation is revoked by the Department of Natural Resources. As of January 1, 2010, was the municipality granted authority from the Wisconsin Department of Commerce to regulate erosion control at public buildings and places of employment? Yes \Boxedox No

SECTION X. Reapplication for Permit Coverage

Provide a description of any proposed changes to the municipality's storm water management program and any other relevant change that the municipality plans or anticipates.

Fiscal Analysis Table. Complete the fiscal analysis table provided below.

Budget Source of Funds	2010	\$1,500 General Funds	\$1,250 General Funds	\$870 General Funds	\$0 Typically all costs are passed through to permit holders/developers	\$1,260 Costs associated with this will generally be assessed to responsible parties for maintining facilities. Some extra costs are expected to develop the inspection program and will be funded by the General Town Funds.	\$315 General Funds to the second seco	\$630 General Funds	\$630 General Funds	\$3,130 General Funds at 1,100
Annual Expenditure	2009	\$1,150	\$920	\$3,500			\$200	\$1,800	\$1,500	\$2,140
Annus	-	Public Education and Outreach		Illicit Discharge Detection and Elimination	Construction Site Pollutant	Post-Construction Storm Water Management		Storm Water Quality Management (including pollutant-loading analysis)	Storm Sewer System Map	

2009 Town of Summit Annual Report - Attachment

SECTION IV.

- a. The Town uses a variety of meetings and media to reach its citizens with current events and issues. Citizens are encouraged to attend and participate in Town Board, Plan Commission, and other Town meetings. The agenda for these are published on the Town's website and posted in public places. The Town will post the Annual Report at the Town Hall for the general public to view. It will also provide a link on their website. MS4 related activities available for the Town's residents will also be posted on the Town's website, as applicable. The Town Board will also review and discuss this Annual Report in its April 1st meeting so that Board members understand what was done in the past year and what to expect for the upcoming year.
- b. The elected and municipal officials have been proactive in making sure they are familiar with the permit and its various requirements. The Town Board and Town's Plan Commission have been informed of the NR 151 & 216 permit programs and its goals. The Town Engineer has attended various seminars regarding the conditions of the general permit and works closely with DNR staff to ensure that the Town has access to the most recent developments and updates as it relates to the permit requirements. The Town Engineer meets with Town officials on a normal basis and keeps the Town apprised of any changes or issues that affect the Town. The Town will continue to be a part of the permit process and focus on meeting the goals of the permit. The officials have also been very inquisitive as to how the permit affects projects, as well as the Town's budget. On-going and new projects within the Town are subject to the Town's newly adopted erosion control and storm water management ordinances and the officials continue to learn and better understand the requirements as they are implemented in the Town.
- d. The Town utilizes Yaggy Colby Associates to assist in the compliance of this permit program and relies on them to stay updated and forward the information to the Town, as needed. Any new information obtained by the Town's Engineer typically is relayed to the Administrator and passed onto staff and elected officials through monthly Town Board meetings.
 - The Town entered into an agreement with Waukesha County for Stormwater Education Program Services and therefore that portion of the program is being taken care of by the County. The Town will encourage participation in the County provided programs and fulfill any of the Town's obligations.
- e. The Town has created a new website and they are trying to make it more interactive for their residents. The past Annual Reports will be made available and information provided by the County will either be include on the Town's website or a link provided to visit the County's site.

SECTION V. Permit Conditions

a. Minimum Control Measures

- Public Education and Outreach The Town has entered into a contract with
 Waukesha County to provide this portion of the permit requirements. The Town
 will encourage its residents and officials to participate in the activities developed
 by the County and also provide its residents with information developed by the
 County. The Town, through its consultant and officials, will actively stay
 informed on the County's program and provide positive examples for their
 residents.
- Public Involvement and Participation The Town entered into the Waukesha County agreement and this is portion of the program is also part of that agreement. The above paragraph describes how the Town intends to encourage both their residents and officials to participate in the County's program. The County's report has been submitted to the DNR for review, as well as reported in Work Plan meetings. The Town's consultant has participated in the County Work Plan meetings and has provided the Town with minutes from those meetings. The Town's consultant also routinely meets with the Town's administrator to discuss MS4 permit requirements, as it relates to the ongoing business of the Town. The Town administrator, as well as the consultant, updates the Town's staff on issues that affect the Town's business as it relates to the permit.
- Illicit Discharge Detection and Elimination The Town has created their own
 ordinance that includes a section for illicit discharge detection and elimination.
 The ordinance meets the several requirements of the permit, as outlined in the
 permit.

As part of this year's requirements, dry weather screening was performed by the Town's engineering consultant on all of the required outfalls. The storm sewer system map was used to identify the outfalls required to be screened and the screener also identified various outfalls that seemed appropriate for screening. Each location was noted, photographed and comments were drafted regarding the conditions and any repairs that are needed on a spreadsheet. A schedule/plan of action for future screenings has been created and is included as a separate submittal, as required and previously discussed with DNR staff. An updated map has also been created that identifies the outfalls by number that will make it easier to track and identify current and future outfall locations. This map will be used to assist the screener. The responsibility for these screenings lies with the Town's consultant currently but it is anticipated that these responsibilities will eventually be handed to the Town's staff to keep costs down and better familiarize the staff with the potential areas for illicit discharge and detection. The Town's staff is more likely to observe illicit discharges and be first to react to any reports from Town residents.

• Construction Site Pollutant Control - The Town has created and adopted an ordinance for Construction Site Pollutant Control (Erosion and Sedimentation Control). The Town has taken this responsibility from the County and will utilize its engineering consultant to perform inspections and administer the ordinance. The adopted ordinance covers all the aspects of the permit that are required and was established under the guidance of Waukesha County. As required, the Town's ordinance is as restrictive as the County's and therefore meets the requirements of the DNR, since the County's ordinance must meet their criteria.

For projects begun prior to the Town implementing their ordinance, Waukesha County has continued to administer their ordinance. A list of the sites that were inspected by the County is shown below. For projects started this year, the Town's ordinance is being utilized. The Town's consulting engineer has been responsible for review of plans and recommending approval of permits. They have also taken over the responsibility of inspecting the sites and administering the ordinance, including any enforcement. A summary of the projects inspected by the Town's consultant is also included.

• Post-Construction Storm Water Management - The Town has created and adopted an ordinance for Post-Construction Storm Water Management. The same criteria for this ordinance applies as outlined above.

• Pollution Prevention

The Town of Summit has limited municipally owned or operated structural storm water management facilities. A Town park has been developed recently; an infiltration basin was created to help control runoff from the park. This basin will be inspected by Town staff during routine maintenance of the park lands. Any debris or trash that accumulates in the basin or forebay will be done on an ongoing basis. Any non-routine maintenance required will be scheduled and reported on to both the Administrator and Town Engineer and reported upon.

The Town has limited curb and gutter within the urbanized area. Therefore street sweeping and catch basin sump cleaning is very limited. The Town currently contracts out the street sweeping of the small area with curb and gutter within the Town. Town staff checks each of the sumps on a yearly basis and monitors the amount of debris collected. Town staff schedules the cleaning of the sumps on an as-needed basis. A disposal contractor collects and disposes of any waste collected (on an as-needed basis). It was determined that no sumps required cleaning in 2009 and therefore no records of amount removed are available. Records will be kept for future maintenance.

All street sweeping is done by an independent contractor that is responsible for all disposal of the waste material.

The Town tracks the use of all salt and sand used on the Town's roads during the snow season. The Town prides itself in conserving their resources and using only as much as absolutely necessary. It also utilizes 2 parts sand to 1 part salt mix on their roads. For 2009, the Town used a total of 699 tons of material on their 52 miles of roads (104 lane miles). This compares to 961 tons of total material in 2008. Please see the attached.

The Town of Summit provides monthly yard waste pick-up services. The Town encourages alternative methods of managing leaves and yard waste.

The Town continuously looks to reduce or eliminate sources of pollution on municipally owned property. The storage areas are protected per current erosion control standards. The Town strives to abide by all the same erosion control requirements and ordinances that private developments are required and their personnel constantly learning and understanding the permit and Town ordinance requirements. For example, a Town shouldering project was being done by Town's Highway Department adjacent to a wetland area; the DNR that some erosion controls measures should have been installed due to the location of the project. The staff member made the Town staff aware of the issue and the proper measures were immediately put in place. Although it was unfortunate that the proper measures were not installed initially, the event allowed the staff to be better aware and educated and should prevent similar issues in the future. Another example of the staff better understanding and implementing requirements is some filling was occurring on private property that had not been permitted. The staff member brought the issue to the Town Engineer's attention and the property owner was contacted. A meeting was held with the property owner and a permit was applied for and granted, the site will be monitored and no negative impacts are expected. It is expected that this cooperation between the Town and its residents will continue to improve as everyone becomes more familiar with the Town's ordinance, as well as the DNR's MS4 permit.

The Town of Summit does not use any fertilizers on municipally owned lands.

The Town of Summit's engineering consultant is responsible for providing the Town with updates to the program and provides assistance to the Town for program implementation. The Town Engineer and Administrator both are well versed in the details of the permit program and will continuously provide the Town Board and staff with the necessary information to comply with the permit's requirements.

b. Storm Water Quality Management

• Currently the Town of Summit meets their 20% reduction requirement, as the modeling predicts 29.1% reduction. At this time no facilities located within the urbanized area are being modeled. Upon incorporating into a Village, it is anticipated that the mapping will be updated and revised. Additionally, it is

anticipated that the 2010 census will introduce more areas in the "urbanized area". This will likely include a number of existing basins that, upon receiving long-term maintenance agreements (LTMA), can be used for future modeling and increase the reduction amount near or above the 40% reduction level necessary in 2013. If after additional facilities does not improve the reduction to the 40% level, further measures may need to be sought.

• The modeling for the Town of Summit's 2013 suspended solids reduction goal is not yet finalized. Some updates to the modeling are still necessary based on criteria developed by the DNR's staff review. This modeling will be done in a timely manner and will include revisions that may develop due to the Town's upcoming incorporation. It is expected that some changes to the municipality's borders will occur and the mapping and modeling will be adjusted to take the changes into account.

c. Storm Sewer System Map

 Updated maps are included with this submittal based on previous comments received by DNR staff. As commented on above, it is expected that additional revisions will be necessary next year due to the expected incorporation to occur during 2010.

SECTION VI. Fiscal Analysis

Currently the Town funds this program with general tax funds. It is anticipated that the Town will continue to fund the program in this way. The Town anticipates that costs will be kept at a minimum once the program is established and running efficiently. It is anticipated that the majority of the costs for this program have already been spent on engineering to develop the necessary maps and modeling. It is anticipated that some more funds will need to be spent to update modeling to prove that the Town meets their 40% reduction in total suspended solids and it is anticipated that existing facilities will be utilized in order to achieve this goal. If found after updated modeling is completed and all existing facilities are utilized that the Town is still below the 40% reduction goal, then a plan will need to be developed that achieves that goal. The Town will attempt to find the most cost effective methods for achieving their suspended solids reduction goals and will try to avoid creating new fees or taxes to achieve this goal.

SECTION VII. Inspections and Enforcement Actions

e. Provide a summary of available information on the number and nature of inspections and enforcement actions conducted during the reporting period to ensure compliance with the ordinances in a. to d. above.

It should be noted that the Town created their own storm water and erosion control ordinance that went into affect at the beginning of 2009. Several projects were already permitted and under construction at the time of being implementing the ordinance. Projects that were permitted by the County were still under their

jurisdiction and the County performed inspections and enforcement on these projects. Please find a summary from both the County and the Town, as there were a few projects that were permitted in 2009 and were administered by the Town.

2009 County Construction Site Inspections and Enforcement Action Summary

Town of Summit

46 construction inspections by Waukesha County staff

Sites Inspected

Aurora Medical Center

Brightwater on Upper Genesee Lake

Herrington Residential Complex at Rogers Memorial Hospital

Interlakken Village

Kremer Grading

Lake Country Health and Rehabilitation Center

Lake Country Trail

Pabst Farms Health and Wellness Center

Ramiah Residence

Ravinia Park

Stonehedge Trail through PEC

Summit Village Commons

Waukesha to Watertown Cable Removal

Permits

- 0 Permits were issued
- 5 Sites passed final inspection
- 6 Sites failed final inspection
- 4 Sites received permit termination letters

Enforcement Actions Taken

Ravinia Park Conducted Investigation Stabilization needed

Ravinia Park Satisfaction of Enforcement Site stabilized

2009 Town Conducted Erosion Control Inspection Summary

4 sites were inspected during 2009 construction season;

17 inspections were made to the various sites;

2 site/project erosion control permits were closed throughout the year;

2 site/project erosion control permits were still open at the end of the year.

Projects with erosion control permits in the Town of Summit during 2009

- 1. Southeast Arterial Water Main (Pabst Farms) closed November '09;
- 2. Rogers Memorial Hospital OPEN;
- 3. Henning Drive (part of Interlaken Development) closed December '09;
- 4. ODTC OPEN.

Enforcement

No enforcement was necessary on any of the sites.

SECTION X. Reapplication for Permit Coverage

Provide a description of any proposed changes to the municipality's storm water management program and any other relevant change that the municipality plans or anticipates.

The Town of Summit is currently in the process of incorporation. It is anticipated that the municipality's boundaries will be adjusted with this change and could potentially affect other aspects of the permit. The Town will work with DNR staff to determine the affects of this change.

The Town of Summit is also in the process of creating and implementing a basin inspection program. The Town anticipates that all facilities within the Town will be inspected on a yearly basis and the results of the inspections tracked and acted upon when necessary. It is anticipated that costs for this program will be largely funded by the parties responsible for the facilities and that the Town will only administer the program.

It is also understood that by submitting this annual report that the Town is replying for Permit Coverage.

Town of Summit – Dry Weather Screening. For March 31, 2010 MS4 Report to DNR

- 1. Summary of 2009 Screening. During September 2009, Yaggy Colby Associates performed dry weather screening within the Town, inspecting a total of 44 outfall locations. Staff recorded the inspection results with written communications and photographs. Results:
 - a. There were no instances of illicit materials noted.
- b. There were some minor maintenance issues noted. These included sediment in structures outfalls.
- 2. Plan for 2010. We understand that the DNR recommends that at least one-third of sites be inspected annually. Our priorities for 2010 inspections will be on the sites on the north and east sides of the Town, and will include:
- a. Inspection of locations at the northwest portion of the Town, along the Oconomowoc River. .
- b. Inspection of lake areas in the north, center, and east portions of the Town, including sites adjacent to Silver Lake, Lower Nashotah Lake and Upper and Lower Nemahbin Lakes.
 - c. Total for 2010: 18 locations. (Drainage areas 13-18 and 25-32.)
- 3. Plan for 2011. Inspection primarily on sites in the south central portion of the Town.
 - a. Adjacent to the Bark River and wetlands. (Drainage Areas 12, 21-24 and 31.)
 - c. Total for 2011: 15 locations.

4. Initial Plan for 2012.

- a. Remainder of sites in the southeast corner of the Town.
- b. Plus follow-up on sites previously re-inspected to be determined in 2012.

This rotation should be continued for ensuing years. As more outfalls are developed, they should be integrated into the screening process. If one year's screenings become significantly larger than the others then adjustment of the boundaries shall be analyzed and revised in writing. Areas that require maintenance should be noted and scheduled. Any scheduled or completed maintenance should be noted and tracked. Any illicit discharges found need to be reported immediately to the DNR's 24-hour toll free hotline at 1-800-943-0003. If the illicit discharge is or could potentially leave one municipality and enter another, that municipality shall be contacted within 24 hours.